Cindy Walker, D.M.D.
Family Dentistry
125 Timber Dr. Suite 150
Garner, NC 27529
(919) 773-0004

Insurance Mailing Agreement

As a free service to our patients, we are willing to help you with your insurance. However, we do not accept *any* responsibility for knowing your particular policy.   Based on what you and your insurance company tell us, we may be willing to give you an insurance anticipation loan while we wait for payment.   We will only do this if we can contact your insurance company and they agree to send payment directly to this office.

Our fees are within "usual and customary" for this area; therefore, we do not write off any remaining balances and you are responsible for all amounts not covered by your insurance.

Payment Options

_____I will pay in full today.

_____I will pay in full today, but I would like Dr. Walker's staff to mail my claim or transmit it electronically to the address I have provided so my insurance company can reimburse me directly.

_____I would like Dr. Walker's staff to mail or electronically transmit my claim for me and then wait up to 30 days for my insurance company to pay.   I understand that this is an insurance anticipation loan that will only be available if my insurance plan sends its payments directly to the dentist.   I will pay an estimated co-payment today, if asked, and I will pay any remaining balance after my insurance has responded.
Signed:_____Date:_____

We reserve the right to charge for appointments broken with less than 24 hours notice.

If we will be helping you with your insurance, make sure we have been made aware of any changes to your plan.   You can help us by keeping track of your account and letting us know if you think there is a problem.   If you do not respond to statements from this office, you may lose your right to appeal what the insurance company has done.   If you need help with an appeal, please let us know.   We gladly provide documentation that our fees are within UCR for the area.